Preventing Evictions and Bringing Stability to our Community

ACTS provides funds, support and other resources to our neighbors in financial crisis, enabling them to live sustainable, self-sufficient and dignified lives.

Quality housing is connected to all aspects of our lives: employment; education; physical and mental health and more. ACTS keeps families in their homes by providing emergency financial assistance to cover rent and utilities. Additionally, ACTS offers one-on-one budget coaching and referrals for resources to other organizations.

By addressing the many factors that can lead to homelessness, ACTS keeps families in homes, kids in schools, people employed, and creates a healthier and more equitable community for all.

Housing Connection Line

In collaboration with four other agencies, the Housing Connection Line (HCL) Program assists households within three days of losing their housing to problem solve, connect with community resources, or connect to shelter.

6,597 calls were made into the HCL in 2021 according to Homeward’s Community Needs Assessment.

Shawn is a non verbal adult who relied on his friend, Susan, to help him manage his bills. While Susan was away attending to personal matters, Shawn had no one to help him manage his expenses. His relatives took advantage of his financial situation, which left him behind on bills and his savings depleted. ACTS helped Shawn catch up on bills when Susan came back, and Shawn is stable again and has someone looking out for him.

Assistance provided in the 2022 Fiscal Year

- **Rent/Mortgage**: $13,037,775.22
- **Electricity**: $721,893.65
- **Water**: $97,064.23
- **Gas**: $37,844.68
- **Other Types of assistance**: $25,109.16

$13,919,686.94 provided in Assistance in FY 21-22
Roberta is a single mother lost her job during the pandemic, but she worked hard to care for her family. Once Roberta was able to find work, she began having car issues. Roberta struggled to pay her other bills, and was even swindled by a crooked mechanic. ACTS was able to help her repair her car, and now Roberta is able to keep her job and support her family.

ACTS began assisting our neighbors in 2006 after concerned community members in local congregations came together to address the increase in individuals and families seeking financial assistance in order to prevent losing their housing.

Looking ahead

Though ACTS was able to provide more assistance than ever before in the last few years, there is still much to be done to meet the needs of our community in a post-pandemic world.

In July 2022, ACTS was awarded over $500,000 in Federal Emergency Food and Shelter to continue the important work of helping our neighbors in crises at an even greater scale in Henrico County and Richmond City. This funding will supplement our privately funded EFA program, and be used to help folks not just get back on their feet and become stable, but continue to build brighter futures.

Over the Pandemic, ACTS expanded its staff, hired a full-time Director of Development and has increased its fundraising efforts in order to continually increase the number of households we are able to assist in the years ahead. There is a lot to be done to keep our neighbors and families safely housed in the Greater Richmond Region. ACTS will continue to stand as a leader in the work to close the door on homelessness.