

acts 2021

closing the door on homelessness

ANNUAL REPORT

.....Celebrating 15 years.....

Supporting our neighbors in housing crisis.

Quality housing is connected to many aspects of our lives: employment, education, transportation, physical and mental health, and more. By reducing homelessness in our community, ACTS keeps kids in schools, keeps working people in jobs, and creates a healthier and more equitable community for all.

- ACTS' two proactive programs: **Emergency Financial Assistance (EFA)** and **Homeless Connection Line (HCL)** keep homeowners and tenants stably housed. ACTS cases workers assist households: prior to problems arising; before they are late on their payments; in advance of them receiving late notices or court hearing dates; and especially before they find themselves homeless.
- Through the EFA Program, ACTS: provides financial assistance to our neighbors; offers referrals to other organizations to meet their needs; gives donated toiletries and other essential cleaning and hygiene products; and creates sustainable outcomes by helping our neighbors prepare budgets to better prepare themselves for the future.
- In collaboration with four other agencies, ACTS' HCL program assists households who are within three days of losing their housing to problem-solve, connect to community resources, or connect to shelter as well as provide other guidance as needed.

Fiscal Year Statistics



Rent/Mortgage
\$20,011,556



Electricity
\$554,858



Water
\$22,485



Gas
\$51,173



Other
\$27,985

Total assistance:
\$20.7 MILLION

13,765
Individuals assisted

5,362
Unique households assisted



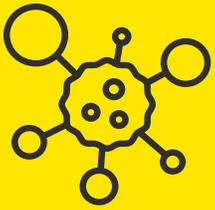
\$50,000 per/year
is the cost for local government to support a single parent with two children who experience homelessness.



\$1,800
To prevent one family in greater Richmond from avoiding homelessness costs us just \$1,800.



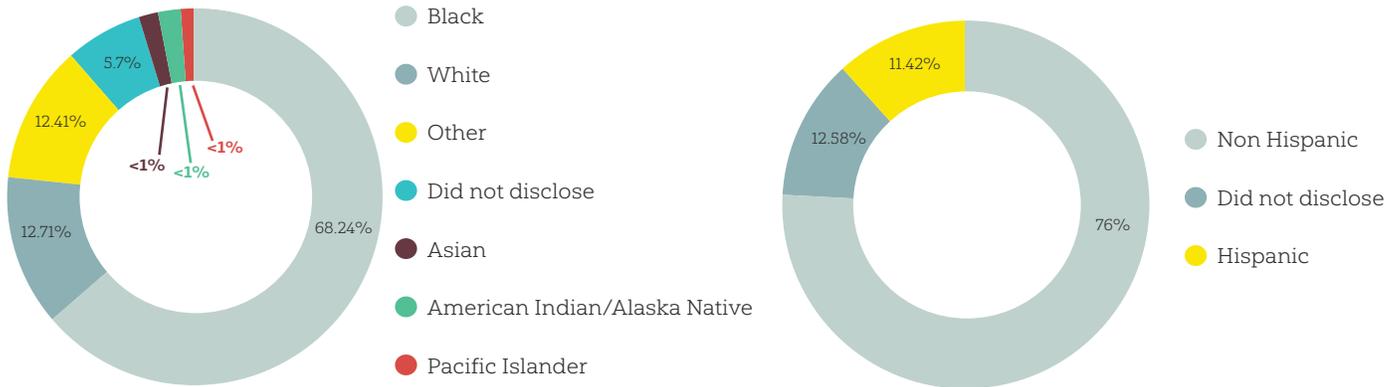
Matthew Greenshields with care items from Epiphany Evangelical Lutheran Church



The Impact of COVID-19

In response to the COVID-19 pandemic, ACTS collaborated with public, private, nonprofit and philanthropic entities on all levels to provide an unprecedented level of assistance to those who desperately need help. ACTS is proud to be part of the beneficial community collaboration working together to address the unique needs of those negatively impacted by COVID-19.

Demographics



Responding to the pandemic

Responding to the pandemic, ACTS experienced a challenging and dynamic period of growth with the outbreak of Covid-19. Thousands in our community lost jobs and income due to the pandemic, many choosing to stay home to care for their children. The numbers of individuals, families and seniors at risk for eviction skyrocketed. In the last fiscal year, ACTS:

- Was contracted by the Commonwealth of Virginia, City of Richmond and Chesterfield County ensuring their communities would remain safe during the pandemic by contracting ACTS to distribute CARES dollars for rent and mortgage relief.
- Hired 11 additional people to process the heavy load of applications and new demands on the organization. Richmond Association of Realtors® offered ACTS space in their building to accommodate new staff members.
- Distributed over \$20 Million to support nearly 14,000 individuals in the Greater Richmond Metropolitan Area.
- The Homeless Connection Line helped 4,461 households who were within three days of becoming homeless.

There is so much work ahead. As our community continues to recover from the impact of the Covid-19 pandemic, ACTS will continue to work to keep our most vulnerable sustainably housed. Chesterfield County has contracted ACTS to continue to aid residents with rent and utility payments, and ACTS will continue to provide even more assistance to those in crisis through our community via our emergency financial program.



1,685%

increase in household assistance



\$20.4 MIL

in contributions



607%

increase in referrals

About

ACTS was formed in 2003 by concerned community members in area congregations who came together to address an increase in individuals and families seeking financial assistance to prevent losing their stable housing.

<http://www.actsrva.com>

<http://www.facebook.com/actsrva>