

**3,335**

**Households Received Financial Assistance**



**\$9,173,963.77**

**Provided for rent and mortgage assistance**



**\$98,055.66**

**Provided for utilities and essential expenses**



**8,540**

**Individuals Impacted**



**270**

**Age 55 or older**

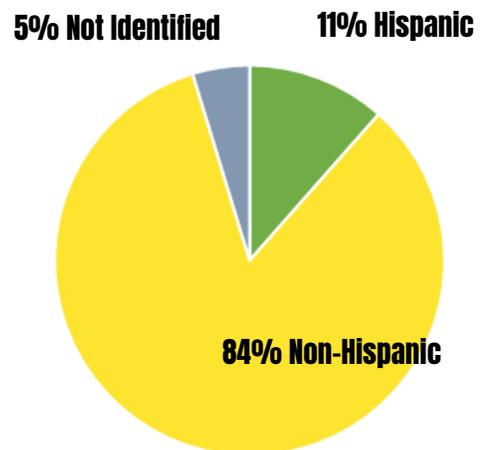
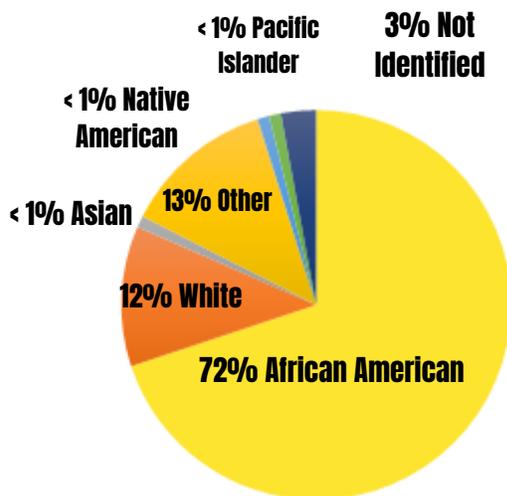


**2,705**

**Under the Age of 18**

ACTS' mission is to provide funds, support and other resources to our neighbors in financial crisis, helping them live sustainable, self-sufficient, and dignified lives.

In 2020 8,540 of our neighbors received a total of **\$9,272,019.43** in financial assistance in addition to budget counseling, case management, other resources, and moral support.



*"ACTS worked very hard for me, trying to get the information that was needed to help assist me and went above and beyond expectations. My caseworker communicated with me through the entire process and never gave up. There aren't enough "thank yous" in the world that could express how much ACTS' hard work and dedication means to me."*

## Providing Relief from Covid

ACTS continued to provide emergency financial assistance throughout the pandemic.

During 2020, ACTS was contracted by the Commonwealth of Virginia, Richmond City, and Chesterfield county to provide rent and mortgage assistance to those impacted by covid in the Greater Richmond Area.

After receiving thousands of calls for assistance, ACTS successfully distributed over \$9,000,000 in assistance to neighbors affected by the pandemic. In the first quarter of 2021, ACTS has already expended over \$3,600,000.

## Growing to meet the needs of our community

ACTS promoted Hana Yun to the position Chief Operation Officer and hired Josh Rockett as Program Manager, and Jo Blanton as Executive Assistant. ACTS also hired a dedicated Bilingual Spanish speaking case worker, allowing us to provide assistance to an under resourced part of our community.

In 2020, ACTS expanded our staff from 6 to 16. With this increase in staff, ACTS increased the number of households assisted by nearly **850%** compared to 2019.



**\$14,693,650.78**

**Received from partners, foundations, public, and private funding.**

