1,321

HOUSEHOLDS SERVED

ACTS received 1,409 referrals from over 60 partners. 350 households consisting of 858 individuals, 365 of them children under 18, received financial assistance, case management, and connections to local community resources. 971 additional households received budget counseling and referrals to local resources.

$182,867.55

FINANCIAL ASSISTANCE PROVIDED

The average amount of financial assistance provided per household was $522.48. Providing a one-time financial assistance payment is more cost-effective than allowing an individual or family to become displaced, experience disconnection of utilities, or remain without access to transportation.

97%

HOUSING STABILITY RATE

Some factors that lead to housing instability include unemployment, under-employment, high housing costs, illness, or injury. A lack of knowledge about landlord/tenant rights, and the eviction process have also played a role. 341 of the 350 households financially assisted have remained stably housed.
The mission of ACTS is to provide funds, support, and other resources to our neighbors in financial crisis, helping them to live sustainable, self-sufficient, and dignified lives.

People like Destiny, a single-mother, with limited financial resources, receive financial assistance and referrals to employment, education, financial coaching, housing counseling, eviction education, and social service benefits to help them maintain stable housing, utilities, and transportation.

With support from our donors and partners, Destiny is now thriving, working in homeless services, and offering encouragement to others experiencing a crisis.

$1,524.00

AVERAGE NET MONTHLY INCOME

Individuals and families financially assisted by ACTS earn an average gross annual income of $20,360.88, compared to the average gross yearly income of $67,633.00 in Greater Richmond.

96%

HOUSEHOLDS LIVING BELOW POVERTY

835 individuals living in 336 households financially assisted by ACTS are living below poverty. They are living paycheck to paycheck, have little to no savings, and do not have family or friends they can turn to for help when an unexpected event impacts their finances.

81%

HIGH HOUSING COSTS

The fair market rent in Greater Richmond for a 2-bedroom is $1,067.00. 282 households financially assisted by ACTS paid more than 30% of their take-home pay toward rent. High housing costs, including utilities, make it difficult to pay for other basic needs like food, healthcare, and childcare.

"Now I give back by instilling hope in others in the midst of their crisis."
Destiny Hunter

"362 children living in households financially assisted by ACTS are living below poverty in our community."
Hana Yun, Program Manager, ACTS

"In metro Richmond, I think ACTS is the best at prevention, because they have a systematic approach to the provision of emergency rental assistance."
Laura Lafayette
CEO, Richmond Association of Realtors