



Assistance provided in the 2023 Fiscal Year



Rent/Mortgage
\$862,967.26



Electricity
\$112,433.34



Water
\$23,548.59



Gas
\$17,964.33



Other Types of assistance
\$8,525.91

\$ 1,025,619.43
in assistance provided in
Fiscal Year 2023

You are Helping Neighbors Stay Stably Housed

This past fiscal year, ACTS assisted over 1300 individuals who were all in different types of financial crisis.

Jane was just one of those neighbors. She is a senior in her late 70's battling Parkinson's disease and cancer. She was referred to ACTS regarding an over due water bill. As her case worker began the initial conversation with Jane she quickly realized Jane's issues were much more extensive. Jane didn't want to burden her family with her financial woes as they were already doing enough by helping her keep her house in order.

While the caseworker began to collect appropriate documentation, Jane was hospitalized for 1.5 weeks. With Jane's permission, her granddaughter and the caseworker were able to gather all the necessary information to proceed. ACTS was then able to address Jane's financial needs, alert the family of a possible water leak in her home, and refer her to other senior benefits available in the community. With your support Jane was able to return to her stable home upon her release from the hospital.

Homeless Connection Line

In collaboration with Home Again, Homeward, Housing Families First, and Senior Connections the Homeless Connection Line (HCL) Program assists households within three days of losing their housing to problem solve, connect with community resources, or connect to shelter.

93,112 calls for assistance were fielded by the HCL according to Homeward.

Metro Water Care

ACTS became a Richmond Metro Water Care program agency, allowing ACTS access to city program funds to assist 78 additional households with \$35,206.96.



**Long time ACTS supporters
Jim and Ted Ukrop celebrating ACTS
with CEO, Billy Poarch**

Looking ahead

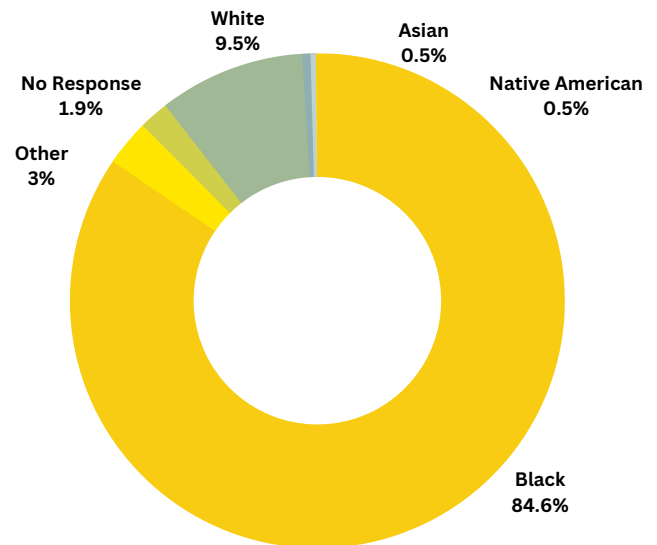
After a lull during the COVID-19 pandemic, eviction filings have come roaring back, driven by rising rents caused by inflation and a long-running shortage of affordable housing, topped with a continued high poverty rate.

In Central Virginia, eviction filings for the first quarter of 2023 were 88.1% of pre-pandemic 2019 levels, and eviction judgements were 107% of pre-pandemic levels according to the RVA Eviction Lab.

ACTS unfortunately expects this trend to continue in the foreseeable future. Through ACTS 17 year-old flagship program, the Emergency Financial Assistance (EFA), ACTS strives to keep at-risk neighbors stably housed. Covid funds are now all exhausted and ACTS is trying to find its new normal as even more people are seeking assistance.

We need your help! Your financial support assists our neighbors who are in crisis get back on track by providing rent and mortgage assistance, utility payments, and transportation assistance to keep them stably housed. The EFA program also allows our caring caseworkers to provide budgeting assistance, financial education and referrals to other arear resources. ACTS stands as the community leader in the work to close the door on homelessness.

ACTS' Impact in Fiscal Year 2023



Individuals Helped

1,352

Age 59 or older

100

Female Head of House

460

Households

567

Under 18

619

Unique Referrals

1921



**Proud to honor our dear friends Bob and Anna Lou Schaberg
at the ACTS Annual Event
Supporting ACTS: A Celebration
The event raised over \$107,000 to support our
neighbors in need!**

ACTS began assisting our neighbors in 2006 after concerned community members in local congregations came together to address the increase of individuals and families seeking financial assistance in order to prevent losing their housing.

<http://www.actsrva.com>

<http://www.facebook.com/actsrva>

804.644.2401